



IN THE RENTAL COST OF THE LEASE

Unlimited mileage
Local taxes
Insurance (Third Party Liability Insurance) Road tax
24-hour roadside support
Service during business hours
Issue / refund outside of working hours can be paid separately

THE RENTAL PRICE IS NOT INCLUDED

Service after hours (after 23:59): 39.93 EUR per service
One-way lease - not available between locations
Fines, tolls and parking fees
Administrative costs in case of staff: 40 EUR for each individual case
Non-appearance at the place of receipt of the car
Late / early return
Loss of keys, documents
Service charge (return of a dirty car, with insufficient fuel, etc.)

HIDDEN ADDITIONAL PAYMENTS NO

CANCELLATION AND CHANGES TO RESERVATION.

Cancellation with full and partial prepayment

- If you cancel your reservation no later than 48 hours before the start of the lease, the money will be returned to you in full, except for a cancellation fee of 25.00 EUR *
- If you cancel the booking less than 48 hours before the start of the rental, you will be refunded money, with the exception of a cancellation fee of 40.00 EUR *
- If you cancel your reservation less than 24 hours before the start of the rental, you will be refunded cash, with the exception of a cancellation fee of 50.00 EUR *
- If the prepayment amount is less than 50.00 EUR *, there is no additional cancellation fee, but no refund can be made, as well as for unused hours or rental days
- Reservations can not be canceled after the start of the lease

*Or the same amount in USD in accordance with the exchange rate in force at the time of cancellation of the reservation

Non-appearance:

Under the term "non-attendance" the following cases fall:

- If we do not receive a timely notification of the cancellation of your reservation;
- If you are not in the place of receipt of the car at a set time;
- If at reception of the car at you there are no necessary documents, money resources.

In all these cases, no refunds are possible

The rental company reserves the right to refuse to issue you a car if you are not at the place of receiving the car at the set time with the documents necessary for the lease, or if you were previously entered in the black list of the rental company.

Change of booking:

Please note that changing the place of receipt or refund of a car, car class, or rental period may affect the rental price, so the total price after the changes may be different from the one specified at the time of booking.

If you want to change your reservation before the start of the rental, please contact us by phone

+34 747 786 292

+34 645 412 297

+34 633 088 000

AGE OF DRIVER AND REQUIREMENTS FOR THE DRIVING CERTIFICATE

The minimum age of the driver is 21

The maximum age of the driver is 75.

Fee for a young driver from 21 to 25 years inclusive - 5.00 EUR per day, maximum for rent 60.00 EUR

Driving experience - at least 1 year

When you receive a car from us, the main driver, as well as additional drivers, must present a full driver's license in his name. Please keep in mind that having an international driver's license does not negate the need to have a full driver's license with the name of the main driver.

DEPOSIT / DEPOSIT SIZE

When you receive a car, you leave a deposit to cover the cost of damage not covered by insurance (loss of keys, documents, first aid kits, broken mirrors, etc.). The deposit is blocked on a credit card or taken as a security deposit in cash.

The amount is released completely at the end of the lease, provided that the car is returned in the same condition as it was received.

FUEL POLICY

Return and receipt of a car with a full tank of fuel.

BORDER CROSSING POLICY

Departure outside Spain and other countries is strictly prohibited without agreement with rentley.ru.

ADDITIONAL OPTIONS

Please note that additional options and equipment (child seat, navigator, wheel chains, etc.) must be ordered separately. Their payment is made on the spot.